

Call Forwarding instructions

Forwarding calls from Vodafone UK (landline)



To forward all calls immediately

- Call ***21*** then your **10-digit Assigned DID**.

To turn OFF call forwarding

- Call **#21#**

To forward calls on busy

- Call ***67*** then your **10-digit Assigned DID**.

To turn OFF busy call forwarding

- Call **#67#**

To forward calls on no answer (after 15 secs)

- Call ***61*** then your **10-digit Assigned DID**.

To turn OFF no answer call forwarding

- Call **#61#**

Forwarding calls from British Telecom (landline)



To forward all calls immediately

- Lift your handset and listen for the dial tone
- Enter ***21*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **#21#**

To forward calls only after 'no answer' at your end (after 15 seconds)

- Lift your handset and listen for the dial tone
- Enter ***61*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **#61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Lift your handset and listen for the dial tone
- Enter ***67*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **#67#**

Forwarding calls from British Telecom (mobile)



To forward all calls immediately

- Dial ****21***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **##21#**

To forward calls only after 'no answer' at your end (after 15 seconds)

- Dial ****61***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **##61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Dial ****67***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **##67#**

Forwarding calls from Virgin Media (landline)



Select the appropriate instructions for your area

- Call **1765** from your landline
- Listen to identify the colour for your area
- If purple, yellow, green, or blue, follow the first set of instructions below
- If red, follow the second set of instructions below

To forward all calls immediately (*purple, yellow, green, or blue area*)

- Lift your handset and listen for the dial tone
- Enter ***21*** then your **10-digit number** provided by ReceptionHQ then **#**

To turn OFF call forward immediate

- Once you have a dial tone, press **#21#**

To forward all calls immediately (*red area*)

- Lift your handset and listen for the dial tone
- Enter ***70** then your **10-digit number** provided by ReceptionHQ

To turn OFF call forward immediate

- Once you have a dial tone, press **#70**

Forwarding calls from Sky



To forward all calls immediately

- Lift your handset and listen for the dial tone
- Enter ***21*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **#21#**

To forward calls only after 'no answer' at your end

- Lift your handset and listen for the dial tone
- Enter ***61*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **#61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Lift your handset and listen for the dial tone
- Enter ***67*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **#67#**

Forwarding calls from TalkTalk



To forward all calls immediately

- Lift your handset and listen for the dial tone
- Enter ***21*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **#21#**

To forward calls only after 'no answer' at your end

- Lift your handset and listen for the dial tone
- Enter ***61*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **#61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Lift your handset and listen for the dial tone
- Enter ***67*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **#67#**

Forwarding calls from PlusNet



To forward all calls immediately

- Lift your handset and listen for the dial tone
- Enter ***21*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **#21#**

To forward calls only after 'no answer' at your end

- Lift your handset and listen for the dial tone
- Enter ***61*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **#61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Lift your handset and listen for the dial tone
- Enter ***67*** then your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **#67#**

Forwarding calls from EE (mobile)



To forward all calls immediately

- Call the number **150** then select option 1 > option 2 > option 4 > option 1
- Enter your **10-digit Assigned DID** when asked for the forwarding number

To turn OFF call forwarding

- Call the number **150** then select option 1 > option 2 > option 4 > option 2

Forwarding calls from giffgaff (mobile)



To forward all calls immediately

- Dial ****21***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward immediate

- Once you have a dial tone, press **##21#**

To forward calls only after 'no answer' at your end (after 15 seconds)

- Dial ****61***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward no answer

- Once you have a dial tone, press **##61#**

To forward calls on busy (calls only come to ReceptionHQ if you're busy)

- Dial ****67***
- Enter your **10-digit number** provided by ReceptionHQ then #

To turn OFF call forward on busy

- Once you have a dial tone, press **##67#**